

Text and Numeric Messaging

User's Guide

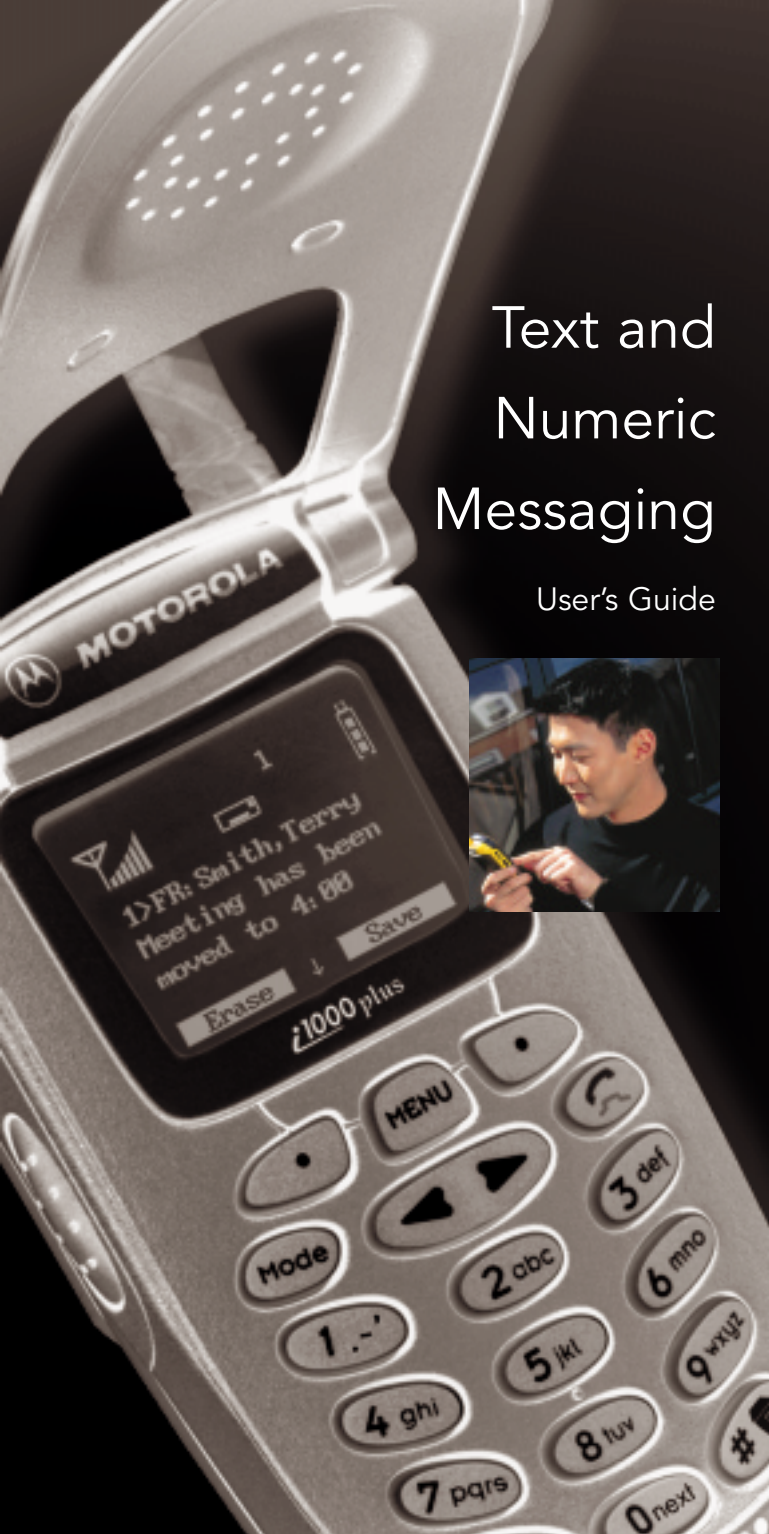




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To order this or any other service or feature,
call Nextel Customer Care at 1-800-639-6111.

Nextel Text and Numeric Messaging

Welcome to Nextel Text and Numeric Messaging Service. With this service, your Nextel phone allows callers to send a message displayed directly to your phone. Nextel Text and Numeric Messaging helps keep you in touch with co-workers and customers, regardless of where you travel on the Nextel National Network. Whether it's your office calling with a last minute schedule change or a customer trying to reach you with an important question, you'll be able to retrieve and respond to messages immediately, all from your Nextel phone.


Note: The phone keys shown in this brochure may be different than the keys on your phone.

Text and Numeric Messaging Features

With Nextel Text and Numeric Messaging, Nextel will:

- Allow numeric messages up to 20 characters in length and text messages up to 140 characters in length.
- Accept your messages even if you are unavailable, if your phone is turned off, or if you are busy on another call.
- Alert you of a new text or numeric message, even if you are on another call.
- Store a message if you are using Nextel Direct Connect® and deliver it upon completion of the call.
- Store the message if you are outside of the coverage area and deliver it as soon as you are back in a coverage area.
- Attempt continuous delivery of messages until successful, for up to 7 days.


With Nextel Text and Numeric Messaging, your Nextel phone will:

- Refer to text and numeric messages as **Message Mail**.
- Stamp the message with the time and date the message was left.
- Store up to 16 messages at a time that will remain until you delete them.
Note: "Mail Waiting, Memory Full" displays when 16 message registers are full. (Messages must be erased before you can receive others.)
- Allow for "Auto Call Back" of a phone number that is included within a message, by pressing . If the message contains two phone numbers, Auto Call Back will dial the last number.

Using Nextel Text and Numeric Messaging













Notification of New Messages

When a new message arrives:

- "New Mail Read?" displays.
-  icon flashes at the top of the screen.
- Phone rings every 30 seconds as an alert/reminder.

Alert Receipt






Note: If you have a "plus" phone, it may be programmed with this feature.

Through your programming menu (      ), you can delay Message Mail alerts so that you are not interrupted by the alert tone while on a call. Press  under "Ok" then use   to select "Delay All Alerts" to delay Message Mail alerts. Press  under "Ok" then press  under "Exit".




Accessing New Messages

When you receive a message, you can view it immediately or later.













Viewing A Message Immediately

1. Press  under "Now". The numbers of new and saved messages display briefly, followed by your first message.
2. Press  under "Read".
3. If the message fills more than one screen:
 - *For i500plusTM, i550plusTM, i700plusTM, i1000plusTM, and i2000TM phones:*
Use   to scroll through the rest of the message.
 - *For all other phones:*
Press  under "More".

Viewing a Message Later

Press  under "Later". The  icon will stop flashing, but the  icon will remain on the display to remind you that you have a message.

Viewing Stored Messages

1. While in Phone mode, press  under "Mail".
2. *For i500plus, i550plus, i700plus, i1000plus and i2000 phones:*
Select **Mesg Mail** by using  to highlight **Mesg Mail** or by pressing . An asterisk indicates a new message. Press  under "Ok".
For all other phones: Press  under "Mesg".
3. The **Message Mail** screen appears briefly, displaying the numbers of new and saved messages.
4. Press  under "Read".
5. If the message fills more than one screen:
 - *For i500plus, i550plus, i700plus, i1000plus and i2000 phones:* Use   to scroll through the rest of the message.
 - *For all other phones:* Press  under "More".
6. Press  under "Save" to save the message. Or, press  under "Erase" to delete the message.
7. Press  under "Exit" to exit **Mesg Mail**.

Sending a Message

Nextel's Messaging feature includes four options: Web Messaging, Email Messaging, Numeric Messaging, and Operator Assisted Messaging.

Web Messaging

Nextel's Web Messaging enables you to send messages to yourself, someone else or a group of Nextel customers and includes a "Schedule For Later" option, which allows you to send yourself reminders. To use Web Messaging, follow the steps below.

1. From your computer's Internet browser, go to nextel.com and click on "Send a Message". The browser automatically opens to "Send an Individual Message".
2. Address your individual or group message:
 - To send a message to an individual, or yourself, type the applicable 10-digit Nextel phone number (for example: 7035551234) in the "To" field.
 - To send a Group Message, select "Group Messaging". In the "To" field, type the first individual's 10-digit Nextel phone number. Then, click the "add" button. The information is inserted in a new window and the "To" field is cleared so you can enter another 10-digit Nextel phone number. You can send a Group Message to up to 20 Nextel users at one time.
3. Click on "Create Message".
4. Fill in the optional "From" and "Subject" fields if desired.
5. Type your message in the message box. You can send text messages up to 280 characters in length, sent as two sequential 140 character messages.

Note: You can click on the "Count Characters" button to have the system tell you the number of characters in your message. The total includes characters from the "To", "From", and "Subject" fields as well as system generated characters.

6. If you would like to receive confirmation of delivery, enter your email address in the "Confirmation" section.
7. Send your message.
 - To send the message now, click "Send Message".
Note: The "Clear" button removes the information from every field.
 - To schedule the message for future delivery (up to 6 months in advance), click on "Schedule For Later". A new screen appears with the following fields: Month, Day, Year, Hour, Min. (Minutes), AM/PM and Time Zone. Click the down arrows at the end of each field to select the desired month, day, etc. Then click "Submit the Message".
Note: The "Close Window" button clears the screen without scheduling the message.
8. A new browser page opens with a copy of your message, the recipient's telephone number and a Claim Number. You can write down the Claim Number to check on the delivery status later or check the status immediately by clicking on "Check Status".

Sending a Message

Checking Delivery Status

To find out whether or not a message was delivered, and, if so – when – follow the steps below.

1. Go to Nextel's home page at nextel.com.
2. Select "Message Center".
3. Select "Message Status".
4. Enter the Claim Number and the Recipient Telephone Number.
5. Click on the "Check Status" button. The system will display the requested information.

Email Messaging

From any email account, type the 10-digit phone number of a Nextel customer in the "To" field and add @messaging.nextel.com (for example: 7035551234@messaging.nextel.com). The entire message can be up to 140 characters.

Numeric Messaging

- The caller must press "1" during your Voice Mail greeting.
- Only numeric messages can be sent.

Operator Assisted Messaging*

- The caller can press "2" during your Voice Mail greeting. Or, call 1-800-NEXGRAM (1-800-639-4726).
- A text message can be sent immediately or for future delivery.
- The operator will send the message.

**The Operator Assisted Messaging feature is required. There is also an additional charge for each message sent. For more information, you can visit Nextel at nextel.com or call 1-800-639-6111 or dial 611 from your Nextel phone.*

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