

Nextel

Wireless Web User's Guide

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Introduction

Welcome to Nextel®

With Nextel Wireless Web services, staying informed and keeping in touch has never been easier. Your Nextel Internet-ready phone, manufactured by Motorola, contains everything you need, including a microbrowser, to stay connected. You can use your phone to send and receive email or Two-Way Messages, access your Address Book, obtain driving directions, check weather and news updates, shop, or even view and trade on the latest stock quotes from Wall Street. Access the specific information you need to get business done...easily...wirelessly!

To order Nextel Wireless Web services,* please contact Nextel Customer Care.

* *Nextel Wireless Web is available in the continental United States.*

Using This Guide

This guide provides instructions for the use of Wireless Web services with Nextel Internet-ready phones. References to the term “phone” contained in this guide refer to all *plus*-series phones as well as the Internet-ready, SIM-based phones such as the *i85s* and *i50sx* phones.

A few things to keep in mind while reviewing this guide:

- There are inherent differences in phone operation, display and keypad configuration. Wherever possible, we've attempted to point out these differences.
- Phone screens, buttons and keys depicted throughout this guide may appear different than those on your phone.
- Nextel Wireless Web services are part of the dynamic environment of the World Wide Web. Images and home pages may change at any time.

- The appearance of screens depends on the features and services to which you have subscribed. The screens illustrated in this manual are shown as a guide only and may be different from the ones on your phone display.
- Nextel is continually expanding the content and services offered with the Wireless Web. Visit nextel.com for the most current information and version of this User's Guide.
- Nextel.com is accessible from both your phone and your PC, with differing capabilities. Throughout the guide, references to nextel.com indicate access via the PC, unless otherwise indicated.

NOTE: Transmission and reception speed may vary, based on your relative position within the coverage area. If you are in a marginal location (close to the border of the coverage area), the throughput of your phone during data transmission may be affected. The throughput for Nextel Wireless Web is 19200 bps.

Nextel Coverage

For details on Nextel digital cellular and Wireless Web coverage, visit nextel.com.

Customer Care

Visit **nextel.com** for a variety of Customer Care services:

- **Browse** for information on phones, coverage, rates and other Nextel services. View and download user's guides, try out our interactive virtual product and service demos, find answers to frequently asked questions, order accessories, locate service and repair centers, upgrade phone software, send a message and more.
- For self-service on your Nextel account, click on **My Account** to view your account, pay your bill, add phones to your account, reset your Voice Mail password, add Wireless Web services and more.

- For online assistance, click on **Contact Us** to send us an email request. Our representatives are committed to assisting you. Every effort will be made to address your questions or concerns within 24 hours. Contact us to add Wireless Web and other services, change rate plans, inquire on your bill and more.

Or, call us at 1-800-639-6111 or dial 611 from your Nextel phone.

Wireless Web Basics

This section includes all the information you need to begin using Nextel Wireless Web, including how to navigate with the microbrowser and how to enter text on your phone.

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Caution

If you haven't done so already, be sure to read the guidelines and follow the instructions presented in the *Safety and General Information* section of your phone's User's Guide so that you do not damage the phone or accessories and are aware of other important safety information.

Wireless Web Requirements

Wireless Web Service Plans

Use of the features and services contained within this guide require the purchase of a Wireless Web service plan. Wireless Web service plans vary in product and service offerings. Select services are available only

with the Nextel OnlineSM Plus service plan, while other services require a separate purchase.




Registration

Some applications, such as Mobile Email and Address Book, require you to register with nextel.com. Registering ensures essential information about your phone is transmitted to the Web site. To register, go to nextel.com and follow the on-screen instructions. You will be asked to provide information such as your Nextel Personal Telephone Number and IMEI or SIM ID (see your phone's User's Guide for more information).





Additional features in applications such as My Account and Address Book are accessible to Account Administrators. You may register as an Account Administrator by providing your account number, billing address zip code and last account balance.



Wireless Web Navigation Keys

Nextel Wireless Web uses your phone's built-in microbrowser to access the Internet. You can quickly and easily navigate with the phone's microbrowser by using the following keys:

Home: Press  or  to return to the Wireless Web home page. For *i1000plus*TM phone users, with the flip closed, press and hold  to return to the Wireless Web home page.

Back: Press  to return to the previous screen. For *i1000plus* phone users, with the flip closed, press  to return to the previous page.




Scroll: Arrows to the left or at the bottom of the phone display () indicate that additional text can be viewed. Press  or  (*plus*-series phone users may also use , found on the side of your phone) to scroll one line at a time, or press and hold to scroll one page at a time.

For *i1000plus* phone users, with the flip closed, use   to scroll through text.



Starting the Microbrowser

Just as you use Netscape Navigator® or Microsoft® Internet Explorer to browse the Web from your desktop, the microbrowser contained in your Nextel Internet-ready phone allows you to explore and use a variety of Internet services. Follow the steps below to begin using Nextel Wireless Web.

⇒ For Internet-Ready, SIM-Based Phones (excluding the *i2000plus* phone)


- | | |
|---|---|
| 1 | From the idle screen, press  to access the Main Menu . |
| 2 | Press  to scroll to Net . |
| 3 | Press  under SELECT. A series of screens display in succession. Continue with instruction 6. |

⇒ For *Plus-Series* Phones



- | | |
|---|--|
| 4 | Press  until the Net Ready screen displays. |
| 5 | Press  under Ok. A series of screens display in succession. |

- 6 Your Wireless Web home page displays.


NOTE: Home pages will vary depending on the Wireless Web service plan to which you have subscribed.

- The first time you access **Net** or **Net** mode, you will be asked to enable security to ensure that your transactions remain private and secure.
- Press  under Yes to enable the phone's network security feature. A series of screens will display.



NOTE: You may be asked to (re)enable security as Nextel adds new Wireless Web services or upon your return to the U.S. after traveling.


In instances when you are transmitting highly personal or sensitive data, such as a credit card number, you will see a Secure Data icon,  or , on your phone. The presence of this icon indicates that the data is encrypted during transmission.



- 7 Scroll to highlight the service you wish to access and press  under OK.

USER TIP: Press the number shown to the left of your desired selection to automatically jump to that service.



- 8 To return to your home page from anywhere within the various menus and sub-menus, press the home key, either  or .

You may press  at any time to return to the previous screen.



Exiting the Microbrowser

⇒ For Internet-Ready, SIM-Based Phones (excluding the *i2000plus* phone)

There are two options for exiting the microbrowser:

- 1 From anywhere within the Wireless Web, press and hold  until the **Browser Menu** displays.
- 2 Scroll to **Exit Browser** and press  under OK.
 - The next time you access **Net**, you will return to the Wireless Web page you last left.

OR

- 1 From anywhere within the Wireless Web, press  to return to the Wireless Web home page.
- 2 Press  a second time to return to the idle screen.
 - The next time you access **Net**, you will enter at the Wireless Web home page.

↪ For Plus-Series Phones

To exit the microbrowser:

From anywhere within the Wireless Web, press  to return to another mode such as **Phone** mode, **Private** mode or **Group** mode.

- The next time you access **Net** mode, you will return to the Wireless Web page you last left.

Net Mail

Your Nextel Internet-ready phone contains a Net Mail Inbox. This inbox stores Net Mail Alerts - notification that you've received a certain type of mail (called Net Mail or Browser Messages) associated with the Wireless Web. For example, incoming Two-Way Messages and Address Book data transfers are Net Mail.

NOTE: While the Net Mail alert is stored in the Net Mail Inbox, the actual Net Mail message is stored within the associated application. The Inbox actually serves as a link to the Net Mail you receive. You can delete Net Mail Alerts without deleting the actual message; the reverse is also true.

Net Mail or Browser Messages, and accompanying alerts:


- will be held temporarily if your phone is turned off or you are out of the coverage area. Your messages will be delivered once your phone is turned back on or you return to coverage.
- When a phone is turned off or outside the coverage area, message delivery is continuously attempted, until successful, for up to 7 days. If, after 7 days, the message is undeliverable, the message will be deleted from the system.

- that have been successfully delivered will be stored for 14 days. After 14 days, messages are automatically deleted from the system.



Receiving and Viewing New Net Mail or Browser Messages Immediately


⇒ For Internet-Ready, SIM-Based Phones (excluding the *i2000plus* phone)

You will be alerted when your phone receives a new Net Mail or Browser message.

- **New Browser Message** will display on the screen.
- Your phone will emit an audio alert every 30 seconds until you press  under EXIT or GOTO.





1 Press  under GOTO to view the message immediately. (Press  under EXIT to view the message later. See “Viewing Net Mail or Browser Messages Later” on page 11).




2 An asterisk will appear next to the new message. To view it, scroll to the message and press  under View.

⇒ For *Plus-Series* Phones

You will be alerted when your phone receives a new Net Mail Message.

- **New Net Mail or Msg from “xxx” View It Now?** (where xxx is the application from which the message came; i.e., Two-Way Messaging) will display on the screen.
- The  will flash at the top of the display.
- Your phone will emit an audio alert every 30 seconds until you press  under Later or Now.

To view the message:



- | |
|--|
| 1 Press  under Now or View to view the message immediately. (Press  under Later or Skip to view the message later. See “Viewing Net Mail or Browser Messages Later” on page 11). |
| 2 An asterisk will appear next to the new message. To view it, scroll to the message and press  . |


Viewing Net Mail or Browser Messages Later

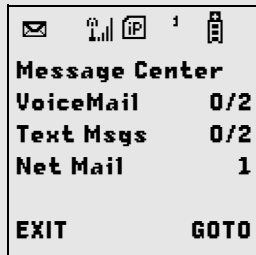
If you choose EXIT, Later or Skip when notified of a new Net Mail or Browser Message, you can access your messages from the alert, stored in the Net Mail Inbox.


You may also access stored messages within the application itself.


↪ For Internet-Ready, SIM-Based Phones (excluding the *i2000plus* phone)

- | |
|---|
| 1 From the idle screen, press  . |
| 2 Scroll to Messages and press  under SELECT. The Message Center displays. |

- 3 Scroll to **Net Mail** and press  under GOTO. Your **Net Mail Inbox** displays.





- 4 Scroll to the desired message category (i.e., Two-Way Messaging) and press  under GOTO.

A list of messages is displayed. An asterisk indicates unread messages. Scroll to the desired message and press  under View.

For *Plus-Series* Phones

- 1 From **Phone** mode, press  under Mail. Scroll to **Net Mail** and press  under Ok.




- 2 The Net Mail **Inbox** displays. Scroll to the desired category (i.e., Two-Way Messaging) and press  under OK.

A list of messages is displayed. An asterisk indicates unread messages. Scroll to the desired message and press  under View.


Deleting Net Mail Alerts


Deleting Net Mail Alerts will not delete your actual Net Mail or Browser Message. You may continue to access your messages from the associated application.

↔ For Internet-Ready, SIM-Based Phones (excluding the *i2000plus* phone)

- | | |
|---|---|
| 1 | From your Net Mail Inbox , scroll to the Net Mail alert category to be deleted and press  . |
| 2 | Scroll to Delete and press  under SELECT. |
| 3 | Press  Under YES to delete the Net Alert. |

↔ For *Plus-Series* Phones

- | | |
|---|---|
| 1 | From your Net Mail Inbox , scroll to the Net Mail alert category to be deleted. |
| 2 | Press  under Del.

Delete msg? displays on the screen. Press  under Yes to delete the Net Alert. |

Using T9® Text Input

Your Nextel phone has embedded software, called T9 Text Input, that makes typing on a phone keypad much like typing on a computer keyboard: it eliminates the traditional “multi-tap” method of text entry. As you type, you press only one key per letter. T9 Text Input matches your keystrokes to words in its linguistic database of approximately 60,000 words and proper names.

In addition to English, the T9 database supports common words in Spanish, French and Portuguese. You may also store additional words you frequently use in your own User Database, which is incorporated into the T9 database.

Entering Characters, Numbers and Symbols


In applications that require text input, such as Mobile Email, Two-Way Messaging, Address Book and Search, there are four text entry modes available: Word, Alpha, Number and Symbol.

WORD or word—activates single-key-press T9 Text Input.

ALPHA or alpha—activates standard keypad text entry called “multi-tap.”



NUM—allows entry of keypad numbers.



SYM—allows entry of punctuation and symbols such as @ or ?



The display option in the lower right corner of the phone screen indicates your current text entry mode. If the option is word, you are in T9 Text Input mode. To change text entry modes, press the right  until you see the desired text entry mode.

T9 Navigation Keys

Your phone keys assume different functions while in T9 Text Input mode. The following keys will be instrumental while using T9:


Backspace/Eraser: Press  or  once to backspace or to erase a single character. Press and hold to erase all the text on the display.





Space: Press  or  once to complete a word and insert a space when entering text.

Shift: Press and hold  or  until you see the text entry mode indicator change to reflect the desired case. For example, when entering lowercase text, the text entry mode will appear as word or alpha. When entering uppercase text, the text entry mode will appear as WORD or


ALPHA. Caps Lock will appear as ✦WORD or ✦ALPHA. (Caps Lock is only applicable with Internet-ready, SIM-based phones, excluding the *i2000plus* phone).

NOTE: The default for word and alpha mode is uppercase at the beginning of a sentence, lowercase elsewhere.





Next: In word mode, press  to display more words that match the keystroke sequence you entered. Words added to your User Database will begin appearing after words stored in the T9 database.

Punctuation: In word mode, press  to automatically insert one of eight basic punctuation symbols. Press  to display alternate punctuation choices. Press  or  to accept the punctuation and continue typing. Additional punctuation and symbols are available in SYM mode (see “Symbols Mode (SYM)” on page 18).

Entering Text Using T9 Text Input (word mode)

- From any screen that displays one of the four text entry modes (word, alpha, SYM, NUM), press the right  until WORD displays.



- Type your word by using one key-press per desired letter. For example, to type “test” press    . The displayed word may change as you type it. Do not try to correct the word as you go. Type to the end of the word before editing. T9 Text Input matches your keystrokes to words in its database and will display the most commonly used matching word.

- 3 If the word that appears is not the desired word, press **0 next** to change the word on the display to the next most likely word in the database. Repeat until the desired word appears.

NOTE: If the phone is not able to guess the word you are attempting to spell, press **←** or **→** to erase the current word on your screen. Follow the instructions in “Entering Text Using Alpha Mode and Adding Words to the User Database” on page 16.

Entering Text Using Alpha Mode and Adding Words to the User Database




Words that do not appear in the T9 database may be added using multi-tap text entry in alpha mode. The unknown word is added to the User Database automatically so you can type it in word mode in the future.

NOTE: The User Database cannot store alphanumeric combinations (i.e., Y2K) or Web URLs.

- 1 From any screen that displays one of the four text entry modes (word, alpha, SYM, NUM), press the right **⊙** until ALPHA displays.



- 2 Enter the word using multiple key-presses as required for the desired letters. For example, to type “test”: press **8 next** once, **3 del** twice, **7 next** four times, and **8 next** once. Do not add a space.





- 3 Return to T9 Text Input (word mode) by pressing the right  until the T9 indicator, word, appears in the display. Press  or  to add a space. The word you typed has now been added to the User Database.

NOTE: You must return to T9 mode (word mode) to save your word in the User Database for future use.

Entering Punctuation and Symbols

There are two methods of entering punctuation: Smart Punctuation and Symbols Mode.






Smart Punctuation

T9 Text Input uses Smart Punctuation to quickly apply basic rules of grammar to insert the correct punctuation within a word and at the end of a sentence. To insert punctuation, while in word mode press  (the Smart Punctuation key). If the punctuation mark displayed is not the one you want, press  until you see the desired punctuation mark. Press  or  to accept the punctuation and continue typing.


Eight common symbols are available using the Smart Punctuation key. For additional symbols, see “Symbols Mode (SYM)” on page 18.

Symbols Mode (SYM)

You can also enter punctuation and additional symbols using Symbols Mode (SYM). There are four screen pages within symbols mode, offering 32 different symbols.













- | | |
|---|---|
| 1 | From any screen that displays one of the four text entry modes (word, alpha, SYM, NUM), press the right  until SYM displays. |
| 2 | To select a symbol, press the number that corresponds with the symbol you want to enter. If it is not displayed, proceed to instruction 3. |
| 3 | Press  , plus-series phone users may press   , to scroll through the four SYM screens. Or, press  under More. The SYM2 screen displays. Repeat to access additional symbol pages SYM3 and SYM4. |
| 4 | To select the desired punctuation, press the number that corresponds with the symbol you want to enter. |

Entering Numbers (NUM Mode)

- | | |
|---|--|
| 1 | From any screen that displays one of the four text entry modes (word, alpha, SYM, NUM), press the right  until NUM displays. |
| 2 | Press the desired number on your phone's keypad. |

Entering Email Addresses

To enter an email address, you will need to toggle between the text entry modes. For example, to type the email address: john@company.com:

1	In word mode, enter the user name john by pressing  .
2	In word mode, use Smart Punctuation to add @. Press  then  repeatedly until the @ symbol appears. Or, press the right  until SYM is displayed. Press  under More until SYM2 is displayed. Select @ by pressing the corresponding number on the keypad.
3	In word mode, enter the company name company by pressing  .
4	In word mode, use Smart Punctuation to add the dot . . Press  then  repeatedly until the . displays. Or, press the right  until SYM is displayed. Press  under More until SYM1 is displayed. Select . by pressing the corresponding number on the keypad.
5	In word mode, enter the word com by pressing  . You may need to press  repeatedly to display this word selection if necessary.





Nextel Wireless Web Services

This section gives you a general overview of the Wireless Web services available on your Nextel phone.



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Web Sites	Page 23
Email	Page 25
Shopping	Page 25
What's New	Page 25
Nextel.com	Page 25
Bookmarks	Page 26
Search	Page 28
Enter Site	Page 29

To access content or services when in the Wireless Web:

- | | |
|---|---|
| 1 | Press  or  (<i>plus-series phone users may also press</i> ) to scroll and highlight the service you wish to access and press  under OK. Or, press the number shown to the left of your desired selection to automatically jump to that service. |
| 2 | Follow the on-screen prompts in each individual sub-menu. |

my View

- **my View is only available with the Nextel Online Plus service plan.**




my View is Nextel's newest Web-based management tool, allowing you to customize the Wireless Web view that suits the way you work and access information. For information on how to personalize the home page on your phone, see “my View” on page 31.

Help



- **Help is available with the purchase of any Wireless Web service plan.**

Access Nextel Customer Care support and obtain answers for the most frequently asked questions (FAQs) regarding Nextel Wireless Web navigation and use.

To access the FAQs:

- | | |
|---|--|
| 1 | From the Wireless Web home page on your phone, press  under Help. |
| 2 | Scroll to FAQs and press  under Ok. |
| 3 | Scroll to the FAQ of interest and press  under Show. |

To contact Customer Care for assistance with Nextel Wireless Web:

- | | |
|---|---|
| 1 | From the list of FAQs, scroll to One touch call to Customer Care and press  under Show. |
| 2 | Press  under Call to place the call and select option 3. |

MyApplications

- **MyApplications contain applications that are not included with the Nextel Online service plans. They require a separate purchase.**

MyApplications is a category of industry-targeted business applications and advanced communications services, specifically designed to help you get your business done faster and wirelessly.

If you have not purchased one of the available Nextel Industry Solutions or Mobile Messaging services, MyApplications will not appear as a menu option on your phone's home page. Visit nextel.com for information on the Nextel Industry Solutions that are currently available.

Two-Way Messaging

- **Two-Way Messaging is not included with the Nextel Online service plans. It requires a separate purchase.**

Nextel Two-Way Messaging, a premium business application, is the ultimate messaging product, providing contact with the people important to you—without the need to talk on the phone! Two-Way Messaging is a flexible and convenient tool that allows you to send, receive and reply to text messages with your Nextel phone. For specific instructions on how to use this feature, see “Two-Way Messaging” on page 37.

Web Sites

- **Web Sites are available with the Nextel Online or Nextel Online Plus service plan. Portals are only available with the Nextel Online Plus service plan.**

Access information from selected Web sites that fit your business and personal needs. Nextel will periodically add Web sites with new information. Therefore, content and content providers within this menu option may change frequently. As new sites are added, they will automatically appear as a menu option on your phone display. Categories include the following:

News	Details world, international, local and industry-specific headlines and full-text news stories.
Weather	Provides access to nationwide weather conditions and forecasts.

Finance	Provides access to delayed and real-time stock quotes, investment and research services, mutual fund and brokerage houses. Registration and/or account activation may be required with some services.
Travel	Provides a broad range of travel-related information and services, including flight schedules, itineraries, dining information and reviews, as well as travel information specific to major highway exits.
Office	Contains content and services specific to small and home offices emphasizing general business and office needs such as yellow-pages, package shipping and tracking, and online document management.
Sports & Entertainment	Enables wireless access to general sports, entertainment and leisure information. Services include online wireless ticket purchase, dining reviews, event locations and listings, as well as movie reviews and listings.
Portals	Offers centralized content and information services from providers such as Microsoft's MSN Mobile. Access a broad range of news, weather, sports, entertainment, directories, and finance information.

Email

- **Mobile Email is only available with the Nextel Online Plus service plan.**

Nextel gives you maximum mobile efficiency for your business and personal life with Mobile Email. Mobile Email allows you to access Microsoft® Outlook® or Lotus® Notes in addition to ISP-based email accounts with your Nextel phone. For instructions on setting up your email account for mobile access, see “Mobile Email” on page 58.

Shopping

- **Shopping is available with the Nextel Online or Nextel Online Plus service plan.**

Shop the premiere online stores with your Nextel phone when it's convenient for you. Search for product information and reviews. Evaluate, compare and purchase business and personal merchandise such as books, software, electronics, construction tools and equipment. Shop for whatever you need to get your business done—from leading Internet commerce sites.

What's New

- **What's New is available with the Nextel Online or Nextel Online Plus service plan.**

What's New highlights new sites, products, applications and overall Wireless Web enhancements. Check What's New frequently for the latest information on content, usage tips, and promotions.

Nextel.com

Wirelessly enabled nextel.com, accessed from your phone, contains value-added personal information management tools and Nextel account management tools.

Address Book

- **Address Book is only available with the Nextel Online Plus service plan and Two-Way Messaging.**

Manage your contact information with Address Book. Address Book provides easy maintenance and entry of contact information and access to that information from your phone or nextel.com. For instructions on how to use this application, see “Address Book” on page 76.

My Account

Access your account information 24 hours a day, from your phone or nextel.com. For more information, see “My Account” on page 94.


Bookmarks





- **Bookmarks are only available with the Nextel Online Plus service plan.**

You can store up to 100 bookmarks for quick and easy access to your favorite Web sites and pages.



Adding a Bookmark

1 From the Wireless Web home page on your phone, navigate to the Web page (see “Enter Site” on page 29) or menu that you wish to bookmark.

2 Press and hold  until the **Browser Menu** displays.




- 3 Scroll to **Mark Site** and press  under OK. The default bookmark name displays.
 - To modify or rename the bookmark, press  or  to erase the displayed name. Enter the desired name using word or alpha mode.
- 4 Press  under Save to save the bookmark. The new bookmark will be saved in the **Bookmarks** directory on your home page.

Using a Bookmark

- 1 From the Wireless Web home page on your phone, scroll to **Bookmarks** and press  under OK. Your **Bookmarks** directory displays.
- 2 Scroll to the bookmark representing the site you wish to visit and press  under OK.

USER TIP: Press the number to the left of your desired bookmark to jump to that site.

Deleting a Bookmark







- 1 From your **Bookmarks** directory, scroll to the bookmark you wish to delete.
- 2 Press  under Menu.
- 3 Scroll to **Delete** and press  under OK.
- 4 Press  under Yes to delete the bookmark.

Search

- **Select sites within this menu option are available with the Nextel Online service plan while others are only available with Nextel Online Plus service plan.**

Access location-specific business and personal directories as well as contact information and driving directions. Find city-specific music, arts, sports and family events and purchase admission for those events wirelessly.



Subscribers of the Nextel Online Plus service plan also have access to Google, a wirelessly-enabled (WAP-enabled) search engine. Use Google to search the entire Web or just those sites that are optimized for wireless devices.


1	From the Wireless Web home page on your phone, scroll to Search and press  under OK.
2	Scroll to Google Search and press  under OK.
3	Select the Search Options to be used. Choose from the entire Web or the Mobile Web (wirelessly enabled sites) and/or the language to be used in the search. Scroll to the desired option and press  under OK.
4	Using either word or alpha mode, enter the term, topic or category for which you would like to search and press  under Search. The search results will display as menu options.
5	Scroll to the desired Web site and press  under OK. For additional options, press  under Menu.

Enter Site

- **Enter Site is only available with the Nextel Online Plus service plan.**

Browse the Internet from your phone! Enter Site allows you to access wirelessly enabled (Wireless Application Protocol or WAP) Internet sites (including HDML, XML and WML sites and services). These WAP sites are specially developed Web sites for wireless devices, such as your Nextel phone, that omit the large pictures and graphics of typical Web sites. The phone screen will display similar information as on your computer screen except in a streamlined text format.

- | | |
|---|---|
| 1 | From the Wireless Web home page on your phone, scroll to Enter Site and press  under OK. |
| 2 | Enter the Web address of the Internet site you wish to visit (see “Entering Internet Addresses” on page 30). Press  under OK to access the site. |

NOTE: Hyperlinks (often shown in brackets, []) embedded within the site are usually functional and can be accessed by scrolling to the desired link, and pressing  under Link.

If you happen to access a non-WAP enabled site, your phone may display fragments of text or an error message. The number of wirelessly enabled sites is constantly growing to provide you with more ways to get business done.

Entering Internet Addresses

To access an Internet site from the **Go to Site** screen:

For .com sites	Type the name of the organization only. The microbrowser will automatically add the http://www prefix and the .com suffix. For example, to visit www.espn.com enter: espn
For .edu .gov .org .net and others	Enter the entire Web address including the www. and the applicable extension. For example, to visit www.irs.gov enter: www.irs.gov

my View

Customize your Wireless Web home page to reflect your personal needs. Create your own folders and bookmarks of the sites you visit frequently. Rename and rearrange menu options to create a unique home page for your phone.

my View Requirements

- **my View is only available with the Nextel Online Plus service plan.**

To use my View, you must register with nextel.com.


Using my View Online


From nextel.com, navigate to **my View**.

USER TIP: Before you get started, print a copy of your phone's default home page as there is not an option to reset the original home page once it has been modified.

Main Page

my View is based on the familiar process of creating or editing folders, bookmarks, and “favorites” in Internet Explorer or Netscape Navigator. When you login to my View, the phone's default home page is

displayed as a Folder Tree. Folders appear as  and may contain additional folders and/or bookmarks. Contents within a folder are

indented to the right. Bookmarks appear as  and may be a Web site, a phone number or a Private ID. You may have a total of 200 folders and bookmarks in my View (including those that come with your Wireless Web service).

NOTE: The What's New and Nextel.com folders are locked, meaning they and their contents cannot be edited, moved or deleted. Though not indicated on the phone, locked sites are indicated by the word Locked in red type on the my View Web page.

Add Folder

A new folder can be added anywhere within the Folder Tree.

- | | |
|---|---|
| 1 | From the my View main page on nextel.com, select the section where the new folder should appear by clicking the button to the left. Once created, the new folder will appear at the bottom of the selected section and can then be moved to the desired location. |
| 2 | Click Add Folder . |
| 3 | Enter the folder name in the text box presented. Folder names may be up to 20 characters in length. |
| 4 | Click Save , then click OK to confirm the changes to my View. The main page of my View will display with the new folder added. |
| 5 | To move the new folder to its desired location, proceed to "Move" on page 34. |

Add Bookmark

A new bookmark can also be added anywhere within the Folder Tree, including within a folder. With my View, you may bookmark a Web site address, a phone number or a Private ID number.

1	From the my View main page on nextel.com, select the section where the new bookmark should appear by clicking the button to the left. New bookmarks will appear at the bottom of the selected folder and can then be moved to the desired location.
2	Click Add Bookmark .
3	Enter the bookmark name in the corresponding text box. Bookmark names may be up to 20 characters in length.
4	Select the appropriate type of bookmark: Web site address , Phone Number or Private ID , by clicking on the button to the left.
5	Enter the information as in the examples provided.
6	Web site addresses must be entered in full (e.g., http://www.example.com). To determine if the address is a valid Web site, click Test Web Site .
7	Click Save , then click OK to confirm the changes to my View. The main page of my View will display with the new bookmark added.
8	To move the new bookmark to the desired location, proceed to “Move” on page 34.

Don't Show on Phone

This option allows you to “hide” folders and bookmarks so they don't appear on the Wireless Web home page on your phone. Hidden folders/bookmarks remain on the my View Web page and are indicated by the words **Not Shown on Phone** in blue type. To hide a bookmark/folder, click to check the box next to **Don't show on phone** when in **Add Folder**, **Add Bookmark**, or **Edit**.

NOTE: Nextel routinely adds new content and services to the folders provided with your Nextel Wireless Web service. Content added to folders that you have hidden will display on the my View Web page but will be hidden from your phone's home page.

Move

The move function allows you to move folders and bookmarks to another location in the Folder Tree.

- | | |
|---|--|
| 1 | Select the folder or bookmark to be moved by clicking the button to the left. When moving a folder, all contents within the folder will be moved with it. |
| 2 | Click Move . An expanded Folder Tree will be displayed with horizontal lines appearing for each available location. |
| 3 | Select a new location for the item by clicking the button to the left. |
| 4 | Click Save then click OK to confirm the changes to my View. The main page of my View will display with the item appearing in its new location. |

Edit

The edit function allows you to modify the folder/bookmark name or change the bookmark type. It also allows you to apply or remove the option **Don't show on phone**.

- | | |
|---|--|
| 1 | Select the item to be modified by clicking on the button to the left. |
| 2 | Click Edit . |
| 3 | Edit the appropriate text boxes. To hide the information from the home page on your phone, check the Don't show on phone box. |
| 4 | Click Save then click OK to confirm the changes to my View. The main page of my View will display with the new information reflected in the Folder Tree. |

Delete

The delete function allows you to remove folders and bookmarks from your Folder Tree. Folders and their contents cannot be deleted simultaneously. To delete a folder with contents, each item within the folder must first be deleted individually. Items included with your Nextel Service cannot be deleted.

- | | |
|---|--|
| 1 | Select the item to be deleted by clicking on the button to the left. |
| 2 | Click Delete then click OK to confirm the changes to my View. The main page of my View will display with content omitted from the Folder Tree. |

Send to Phone

After making changes to my View, click **Send to Phone** to transmit your new home page to your phone. If you do not send the changes to your phone, the update will automatically occur within 5 days.

Two-Way Messaging

Nextel Two-Way Messaging allows Nextel customers to send, receive and reply to text messages with a Nextel phone.

Two-Way Messaging is the ultimate messaging product—allowing you to reach the people important to you three different ways: from your Nextel phone, from nextel.com or from any email application. For added convenience, your Nextel Address Book has been integrated with Two-Way Messaging.

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Accessing Two-Way Messages	Page 46
Responding to Two-Way Messages from Your Nextel Phone	Page 48
Message Log	Page 50
Preferences	Page 51

Two-Way Messaging Requirements

- **Two-Way Messaging is not included with the Nextel Online service plans. It requires a separate purchase.**

To use the advanced online features such as Outgoing Message Log, My (Phone) Replies and My (Phone) Messages, you need to register with nextel.com.

Sending Messages

Messages can be sent from:

- your Nextel phone,
- nextel.com, or
- any email application.

Sending Messages from nextel.com

Select the **Send a Message** icon from the nextel.com home page. You may send a message of up to 500 characters to a single recipient or to a group of up to 20 recipients.

- Nextel will automatically determine if the messaging recipient is a Two-Way Messaging subscriber. A double asterisk (**) appears after the Nextel phone number of Two-Way Messaging subscriber(s) who have the ability to reply to your message. Nextel phone numbers without the asterisks indicate non-Two-Way Messaging subscribers. They will be able to view the first 280 characters of your message and will be unable to reply.

Replies

Attached replies make it easier for your recipients to respond to your message. If you choose to attach replies, you may enter up to 6 replies of up to 100 characters each.

You may choose where you would like the response to your message sent: back to your Nextel phone or to your email address. If neither is indicated, the recipient's response will be returned to the Web site, where you will need the claim number to retrieve the response (see "Check Message Status" on page 39).

Check Message Status

After sending a message from nextel.com, you will be given a claim number to check the delivery status of your message(s). To check the status of messages from nextel.com, you will be required to enter the claim number and the Nextel phone number to which the message was sent.

Sending Messages from Your Email Application

You may send a Two-Way Message from any email application.

1 Address the Message:

Address your email message in the following manner:
10-digit Nextel phone number followed by
@messaging.nextel.com. For example:
7035551212@messaging.nextel.com

2 Create the Message:

Type your message and attach replies, if desired.

3 Attach Replies (optional):

Attached replies make it easier for recipients to respond to your message. If you choose to attach replies, you may enter up to 6 replies of up to 100 characters each. Precede each reply with a double tilde (~~) and follow each reply with a hard return on your keyboard. For example:

 Would you bring a copy of the budget to this morning's meeting? (Enter)

 ~~Yes (Enter)

 ~~No (Enter)

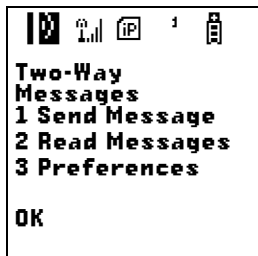
 ~~Don't have the latest version (Enter)


4 Send the message.

Sending Messages from Your Nextel Phone

If you have subscribed to Two-Way Messaging in addition to Nextel Industry Solutions or the Nextel Online Plus service plan, access the **Two-Way Messages** main menu (shown right) by following the instructions below.

NOTE: If you have subscribed to Two-Way Messaging as a stand-alone feature, when you access the Wireless Web, your home page will consist of the options Two-Way Messaging and Nextel.com. To access Two-Way Messaging begin at the Wireless Web home page on your phone and proceed to instruction 2 below.



1 From the Wireless Web home page on your phone, scroll to **MyApplications** and press  under OK.

2 Scroll to **Two-Way Messaging** and press  under OK.




3 Scroll to **Send Message** and press  under OK.

Address the Message


From the **Send To** screen, you have the option to send a message to a new address, an address you have previously used or an address that you have previously saved in your Address Book.






New Address

- | | |
|---|--|
| 1 | From the Send To screen, scroll to New Address and press  under OK. |
| 2 | <p>Enter the Nextel phone number or the email address of the messaging recipient.</p> <ul style="list-style-type: none"> • To enter numbers, ensure you are in NUM mode by pressing the right  until the text entry mode reads NUM. • To enter an email address, you will need to toggle between the text entry modes. (For more information, see “Entering Email Addresses” on page 19.) |
| 3 | Press  under OK and proceed to “Create the Message” on page 43. |


Sent Address

- 1 From the **Send To** screen, scroll to **Sent Address** and press  under OK.


- Your Nextel phone keeps a record of the last 9 addresses used with Two-Way Messaging.



To store a Sent Address in your Address Book, highlight the desired address and press  under **Save?**. Enter the contact's last name, first name and company name. Press  under OK. A verification message will display, indicating that a new Address Book entry has been created. Press  under OK.




- 2 Scroll to the phone number or email address of the messaging recipient.
- 3 Press  under OK and proceed to "Create the Message" on page 43.


My Addresses (Address Book)

- 1 From the **Send To** screen, scroll to **My Addresses** and press  under OK. Your Address Book will open.

Search for contacts stored in your Address Book by pressing  under Find (see “Searching for a Contact” on page 83), or view a listing of all your contacts by pressing  under Show.



- 2 Scroll to the contact name of the messaging recipient and press  under Go to.

- 3 Scroll to the address (mobile number or email address) to use in sending your message. Press  under 2Way, then proceed to “Create the Message” on page 43.



NOTE: Two-Way Messaging does not support sending messages from the phone to Distribution Lists at this time.

Create the Message


You may compose a new message to be sent, use a message that you have sent previously or send a pre-programmed message that you have saved in **My Messages** from the Preferences menu or on nextel.com.








Compose New

- 1 From the **Create Message** screen, scroll to **Compose New** and press  under OK.
- 2 Use T9 Text Input (word mode) to type a new message. (See “Using T9® Text Input” on page 13.)
- 3 Press  under Send when finished.

Sent

- 1 From the **Create Message** screen, scroll to **Sent** and press  under OK.
 - Your Nextel phone keeps a record of the last 9 Two-Way messages sent from your phone.

To save a sent message for future use with **My Messages** or **My Replies**, scroll to the desired message and press  under Save?. Scroll to the appropriate category and press  under OK. Choose the location to save the message and press  under OK.
- 2 Scroll to the desired message and press  under OK.
 - You may add to or modify the message by typing in the appropriate text entry mode (word, alpha, NUM, SYM).
- 3 Press  under Send to send the message.

My (Phone) Messages

NOTE: You must be registered with nextel.com to use this feature online.


Use the convenience of the computer keyboard to create messages that you send frequently. Create frequently used, “stored” messages on nextel.com and access them quickly and efficiently from your phone.

From nextel.com, navigate to **My Phone Messages** (you will be required to enter your Nextel Member Name and Password). Enter up to 9 messages of 500 characters each, for use when sending messages from your phone. Click **Save Messages**.


NOTE: Recipients who are not Two-Way Messaging subscribers can receive a maximum of 280 characters (sent in 2 sequential messages of 140 characters each). If you send a 500-character message to such a recipient, the message will be truncated at 280 characters.

NOTE: You may also create, edit or delete My Messages from the phone. See “Modifying My Messages” on page 53.

To use My Messages when sending a message from your phone:

- 1 From the **Create Message** screen on your phone, scroll to **My Messages**. Press  under OK.

You will see a list of default messages or the specific messages you created on the Web site at **My Phone Messages**.

- 2 Scroll to the desired message and press  under OK.
 - You may add to or modify the message by typing in the appropriate text entry mode (word, alpha, NUM, SYM) if desired.


- 3 Press  under Send to send the message.

Undeliverable Messages


You will be notified of messages that are undeliverable because of an invalid email address format or an invalid Nextel phone number.


- An invalid email address format (an address lacking the @ and/or .com) will generate an incoming message reading, **From System Administrator, Subject: Undeliverable**.
- An invalid Nextel telephone number will generate a message reading, **Error-Message Not Sent**.

Accessing Two-Way Messages

- 1 From the **Two-Way Messages** main menu, scroll to **Read Messages** and press  under OK.

A list of Two-Way Messages is displayed. An asterisk indicates unread messages.

- 2 Scroll to the message you wish to read and press  under View. The message is displayed along with the date and time the message was sent.




USER TIP: If a message includes a phone number, you may automatically dial that number by scrolling to the phone number and pressing  under Call. Phone numbers must be in one of the following formats:

- 703-555-1212
- (703) 555-1212
- 7035551212

You may also access Two-Way Messages from your Net Mail Inbox. See “Viewing Net Mail or Browser Messages Later” on page 11 for instructions.






Forwarding Two-Way Messages

To forward a Two-Way Message to another address:

- | | |
|---|--|
| 1 | While viewing the message to be forwarded, press  to change the display options. |
| 2 | Press  under Fwd to display the Forward to Address screen. From this screen, you may forward the message to a New Address , a Sent Address or someone in My Addresses (See “Address the Message” on page 41). |
| 3 | After choosing the desired address, press  under OK to send the message. |

Deleting Two-Way Messages

You may delete a Two-Way Message while viewing your list of received messages or while viewing the actual message.

- From the list of received messages, scroll to the message to be deleted and press  under Del. Press  under Yes to delete the message.
or
- While viewing the message itself, press  to change the display options. Press  under Del then press  under Yes to delete the message.

Responding to Two-Way Messages from Your Nextel Phone

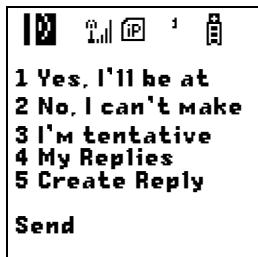
After viewing a Two-Way Message on your phone, you may reply to the sender's message. There are three options for responding to a message:

- **Attached Replies:** Use one of the replies attached to the sender's message (if there is one).
- **My Replies:** Use one of the replies you previously created and stored from the **Preferences** menu or on nextel.com.
- **Create Reply:** Create a new reply.


Attached Replies

Senders who initiate a Two-Way Message from email or from nextel.com may attach up to 6 replies to their message. Attached replies appear as menu options on the **Reply** menu of your phone.

To respond using an attached reply:



1 After viewing the Two-Way Message, press  under Reply.

2 Scroll to the desired response and press  under Send.




My (Phone) Replies

NOTE: You must be registered with nextel.com to use this feature online.

Make responding to messages easier for yourself. Create a list of frequently used replies on nextel.com. Then, when you receive a Two-Way Message on your phone, you may quickly and easily respond with one of your saved replies. My (Phone) Replies eliminates the need to “type” a response on the phone. From nextel.com, navigate to **My Phone Replies** (you will be required to enter your Nextel Member Name and Password). Enter up to 9 responses of 100 characters each and, click **Save Replies**.




NOTE: You may also create, edit or delete My Replies from the phone. See “**Modifying My Replies**” on page 52.

To access and send your saved replies from your phone:

1	After viewing the Two-Way Message, press  under Reply.
2	Scroll to My Replies and press  under OK. You will see a list of default replies or the specific replies you created at My Phone Replies on the Web site.
3	To send your reply, scroll to the desired response and press  under Send.

Create Reply

If the sender didn't attach appropriate replies and **My Replies** aren't applicable to the message you've received, you may type and send a suitable reply.

1	After viewing a Two-Way Message, press  under Reply.
2	Scroll to Create Reply and press  under OK.
3	Use T9 Text Input (word mode) to create your reply. (See "Using T9® Text Input" on page 13.)
4	Press  under Send.

Message Log

NOTE: You must be registered with nextel.com to use this feature.

The online Message Log keeps a record of all the messages and responses you have sent from your phone for the past 7 days. It will also record the date, time and recipient(s) to which the message was sent. Access your **Message Log** from nextel.com.

By clicking on the message text, you may view the message in its entirety and forward it, or re-send the message to an individual or group.

Preferences

Preferences is where you personalize Two-Way Messaging. In **Preferences**, you may:

- create a signature to be attached to your messages,
- create, modify and delete My Replies and My Messages,
- enable or disable message confirmation, and
- enable International message delivery.





Setting Your Subscriber Name

By entering your name in **Preferences**, your recipients will be notified of incoming messages by your name (or your “signature”) rather than your phone number.


1 From the **Two-Way Messages** main menu, scroll to **Preferences** and press  under OK.

2 Scroll to **Subscriber Name** and press  under OK.

3 You will see the following message: **Current Name: *Not Set***. Press  under Edit to create your signature.

- 4 Enter your last name and press  under OK.


USER TIP: Change the text entry mode to alpha to enter your name.

- 5 Enter your first name and press  under OK.

The screen will display your Current Name. The name appearing on your phone screen will be attached to all of your outgoing messages.



Modifying My Replies

From your phone, you may edit or delete frequently used replies, or create a new reply to be stored for use.



- 1 From the **Preferences** menu, scroll to **My Replies** and press  under OK.

- 2 **My Replies** appears on the screen. From this screen, you may create, edit or delete a reply.

- **Creating or Editing My Replies**






- 1 Scroll to the reply to be modified. Or, scroll to an empty slot to store a new reply. Press  under Edit.
- 2 Use T9 Text Input to edit an existing reply or enter a new reply.
- 3 Press  under Save to save the update.

- **Deleting my Replies**

- 1 Scroll to the reply to be deleted.
- 2 Press  to change the display options.
- 3 Press  under Del to delete the reply.


Modifying My Messages



From your phone, you may edit or delete any of your frequently used messages, or create a new message to be stored.

- | | |
|---|--|
| 1 | From the Preferences menu, scroll to My Messages and press  under OK. |
| 2 | My Messages appears on the screen. From this screen you may create, edit or delete a message. |
| | <ul style="list-style-type: none">• Creating or Editing My Messages<ol style="list-style-type: none">1 Scroll to the message to be modified. Or, scroll to an empty slot to store a new message. Press  under Edit.2 Use T9 Text Input to edit an existing message or enter a new message.3 Press  under Save to save the update. |
| | <ul style="list-style-type: none">• Deleting My Messages<ol style="list-style-type: none">1 Scroll to the message to be deleted.2 Press  to change the display options.3 Press  under Del to delete the message. |

Message Confirmation

With Message Confirm enabled, you will be notified when the recipient has read your message. This feature can be turned on or off; however, the default setting is off.

- 1 From the **Preferences** menu, scroll to **Message Confirm** and press  under **OK**.

- 2 Pressing  toggles between **Off** and **On**. Press  to choose the desired function.



- 3 When **Message Confirm** is turned on, you will receive notification when your message has been read by the recipient.



International Messaging Preference

Two-Way Messaging customers with international dialing capabilities have access to their messages while traveling abroad. By changing the Message Preference (My Destination), while outside of the domestic United States, all incoming Two-Way Messages will be delivered as Text Messages and should be retrieved as Message Mail. (See your phone's User's Guide for information on viewing and storing Message Mail.) Two-Way Messages, received as Text Messages, are free and do not count against the allotment of Text Messages included in your rate plan.

NOTE: The capability to initiate messages or reply to messages using your phone is available only in the United States.

With **International** selected as the Message Preference on your phone, your messages:

- will be delivered as Message Mail, sent in up to 4 sequential messages with an inclusive maximum of 500 characters.
- will be held temporarily if your phone is turned off or you are out of the coverage area. Message delivery will be continuously attempted, until successful, for up to 7 days. If, after 7 days, the message is undeliverable, the message will be deleted from the system.
- that have been successfully delivered will be stored for 14 days.

NOTE: If you do not select International as your Message Preference, you will not receive messages while abroad.

Upon your return to the domestic United States, messages that are less than 7 days old (even deleted Text Messages) will appear in your Net Mail Inbox and will be marked as read messages. At this time, you may reply to your messages if desired. Messages that are older than 7 days will be automatically deleted from the system.




Changing My Destination


To receive messages abroad, you must change your Message Preference (My Destination) to **International**. This causes Two-Way Messages to be converted to Text Messages. There are three ways to change your preference:

- from your Nextel phone,
- from nextel.com, or
- by contacting Nextel Worldwide Customer Care.

On Your Phone:

You may only change your Message Destination on the phone while in the domestic United States.

1	Prior to International departure, access the Preferences menu.
2	Scroll to My Destination and press  under OK. Your current Message Destination is displayed. Domestic is the default setting.
3	Pressing the right  toggles between the alternate destinations, International and Domestic . Press  to choose the desired destination.



From nextel.com:

Use the convenience of nextel.com to change your Message Destination from anywhere in the world.

1	From the Wireless Web tab on nextel.com, click Messaging in the sub-navigation bar.
2	Click the International Travel link.
3	Enter your Nextel Member Name and Password and click Login .
4	Under My Destination click either Domestic or International to reflect your current or pending status.

Call Nextel Worldwide Customer Care:

If you need to change your Message Destination while abroad, Nextel Worldwide Customer Care can assist you. Call +201-531-5202 and be prepared to provide your Nextel Personal Telephone Number and your IMEI or SIM ID (see your phone's User's Guide for more information).

Upon Your Return:

Upon your return to the domestic United States, remember to reset your Message Preference to **Domestic**. Doing so will reset the delivery of Two-Way Messages as Net Mail.

Mobile Email

Turn your Nextel phone into your mobile office with Mobile Email. Keep in touch with critical business and personal email while on the go. With Mobile Email, you can:

- Use your Nextel phone to access Microsoft Outlook or Lotus Notes corporate email, calendar and contacts as well as existing Internet Service Provider (ISP) or Web-based email accounts.
- Read, reply, compose and forward email.
- Import your Microsoft Outlook or Outlook Express contacts for quick access to essential information.
- Create customized filters to be notified of your most important incoming emails.



With Nextel Mobile Email, your phone is your mobile office!

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ISP and Web-based Email Accounts	Page 60
Using Mobile Email Online	Page 60
Using Mobile Email on Your Phone	Page 64

Mobile Email Requirements

- **Mobile Email is only available with the Nextel Online Plus service plan.**

To use Mobile Email, you must first register with nextel.com and then set up your mailbox(es).

To access Microsoft Outlook or Lotus Notes accounts, you must:

- download a small desktop application (the Nextel Desktop Assistant) to the PC used to access your Outlook or Lotus mail,
- have Microsoft Internet Explorer 4.0 or later installed on your PC,
- use Outlook 97 or later or Notes 5.0 or later,
- maintain a full-time connection to the Internet and your corporate server in order to receive mail.

To access ISP or Web-based accounts, you must:

- have an existing email account from a POP3-accessible account.

Microsoft Outlook and Lotus Notes Email Accounts

Mobile Email supports access to an existing Microsoft Outlook or Lotus Notes email account, contact list and calendar after downloading a desktop client that enables synchronization between your Nextel phone and the email account. The Nextel Desktop Assistant automatically refreshes your desktop contacts, calendar entries and email at a regular interval (approximately every 15 minutes) while the PC is logged in to your corporate network and it is connected to the Internet.

ISP and Web-based Email Accounts

Mobile Email is designed to support access to up to 10 email accounts that utilize the POP3 email protocol. POP3, or Post Office Protocol 3, is a common method of receiving email from the Internet. With POP3, mail is received and held for you by your Internet Service Provider (ISP). Periodically, you check your mailbox on the ISP server and download any mail received. Most ISPs offer email accounts that are POP3 accessible; however, some may charge an additional fee for access via POP3 or be configured to work with the POP3 email protocol prior to use. To be certain your email account is supported by Mobile Email, contact your ISP for confirmation.

Using Mobile Email Online

Mailbox Setup

You may set up access to as many as 10 different Internet email boxes and one corporate email account (Microsoft Outlook or Lotus Notes).

1	From nextel.com , navigate to Mobile Email .
2	Provide your Nextel Member Name and Password and click Log In .
3	Read and accept the Terms and Conditions of service.

The first time you access Mobile Email, you will need to setup your mailbox(es). The Mailbox Setup Wizard will assist you with setup. Determine the type of email access desired by clicking the button to the left of the appropriate selection. Click **Next**.

- To set up Microsoft Outlook or Lotus Notes access, continue with instruction 4.

- To set up ISP or Web-based email access, skip to instruction 7.

4 To access Microsoft Outlook or Lotus Notes accounts, download the Nextel Desktop Assistant by following the online instructions.

NOTE: The Nextel Desktop Assistant must be downloaded to the PC that accesses your Microsoft Outlook or Lotus Notes email account.

5 Once the Nextel Desktop Assistant has been downloaded, enter your corporate email address and your Nextel Member Name and Password. Click **Next**.

6 Indicate the type of data you wish to access while mobile by placing a check in the appropriate box. Choose from **Email**, **Contacts** and/or **Calendar**. Click **Next**. When complete, click **Finish**.

7 To access ISP or Web-based accounts, follow the prompts to enter your email address and email password. Enter your name as it should appear on outgoing messages. Click **Next**, then click **Finish**.

NOTE: If Mobile Email cannot identify the correct email server on which your email account resides, you will receive a message "Unable to create your mailbox". Contact your email provider and ask for the name of your POP3 mail server and verify your login name for that particular account. After obtaining the required information, return to Mobile Email to resume setup.

Mailboxes

The Mailboxes tab allows you to set up access to additional email accounts, edit your existing account information (including updating email addresses, passwords and signatures) or delete email boxes.

Contacts

NOTE: Contacts within Mobile Email are not the same contacts that are found in the Nextel Address Book.

The contacts page contains names, email addresses and phone numbers for quick and easy access from your phone.

- Create a personalized list of business and personal contacts.
- Import your contacts from Microsoft Outlook or Outlook Express.
- For users with access to Microsoft Outlook or Lotus Notes accounts, the Nextel Desktop Assistant automatically synchronizes contact lists if **Contacts** was selected during the desktop assistant installation.

NOTE: Importing contacts from Microsoft Outlook or Outlook Express (rather than synching contact information via the Nextel Desktop Assistant) requires the use of Microsoft Internet Explorer version 5.0 and the installation of an ActiveX control. Some corporate firewalls may restrict certain types of ActiveX controls. If you have difficulty installing this control via a corporate LAN, consult your Information Technology representative.

Contacts are displayed alphabetically according to how the contact was entered in the Contact or Outlook display fields. For example, if you entered the contact name as John Smith, the contact will appear in the “J” range. If you entered the contact name as Smith, John, the contact name will appear in the “S” range.

Alerts

Create custom filters to assist you in managing your email. Mobile Email will send a Message Mail alert to your phone when you receive email messages that match the criteria you define. For example, you can be notified when you receive new email, a high priority email or an email from a particular person such as your boss or your spouse. Alerts can be set to respond to activity in a specific email box or in all email boxes set up in Mobile Email.

QuickText

QuickText messages are short messages you create on the Web site for use when sending Mobile Email messages from your phone. You may create up to 10 QuickText messages and each may contain up to 60 characters. QuickText messages can be used as an original message or as a reply.








Settings

Email that you send from your phone does not appear in Sent Mail on your desktop. Therefore, it is suggested that you use the option in **Settings** to have a copy of your outgoing email messages sent to your inbox.

Mobile Email can also prompt you prior to deleting an email from your phone. With this option enabled, you will receive the message **Are you sure you want to delete this message?** before the mail is deleted from the system.


Using Mobile Email on Your Phone


Mobile Email keeps you in touch with critical information while on the go. With mobile access to your email and contact information, your office is wherever you take your Nextel phone.


<p>1 From the Wireless Web home page on your phone, scroll to Email and press  under OK.</p>	
<p>2 Scroll to Mobile Email and press  under OK.</p>	
<p>3 The Mobile Email login screen will display. Scroll to Login and press  under OK.</p>	
<p>4 Enter your Nextel Member Name and press  under OK.</p> <p>NOTE: Member Name and Password fields are case-sensitive. The default to enter information is lowercase. To change to uppercase, press and hold  until the word alpha changes to ALPHA.</p>	
<p>5 Enter your Nextel Password and press  under OK.</p>	
<p>6 After you complete the login, the Mobile Email Home menu will appear.</p>	

Mail



Accessing Email

1 To access your email, scroll to Mail and press  under Go. A menu will display the email boxes that you previously set up on nextel.com.

2 Scroll to the desired email account and press  under Go. The designated email inbox displays.

3 Scroll to the desired email and press  under Read.






NOTE: New email that you read on your phone will be marked read in your desktop email inbox. Email that you access on your phone is automatically left on your email server so that it is still available to you when you go back to your PC.*

4 When finished, press  under Done, or press  under Menu for additional options, such as **Delete**, **Reply**, **Reply All** and **Forward**.






* Typically, desktop email programs like Microsoft Outlook Express and Eudora remove email automatically from the email server and download it to your PC. Once it has been removed from the email server, it is no longer accessible from your phone or from another PC. As a result, you only see new mail on your phone when you are away from the office. However, you may choose to see all of your email on your phone, even mail you have already accessed from your PC. From your desktop email application, select the option that automatically leaves your email on the server until you decide to delete it.


Deleting Email



- | | |
|---|---|
| 1 | From your email inbox on the phone, scroll to the message to be deleted and press  under Menu. Or, after reading an email to be deleted, press  under Menu. |
| 2 | Scroll to Delete and press  under OK. |
| 3 | To delete the message, press  under Yes, otherwise, press  under No. |

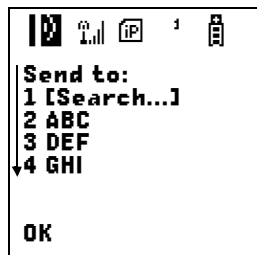
NOTE: Email that you delete on your phone is deleted from your account.


Replying to Email



- | | |
|---|---|
| 1 | After reading an email to which you would like to reply, press  under Menu. |
| 2 | Scroll to Reply or, to reply to the entire distribution list, scroll to Reply All and press  under OK. |
| 3 | To send the message to additional email addresses, scroll to Yes and press  under OK. |


- 4 From the **Send to** screen, scroll to **[Enter Address]** to enter a new address or highlight the desired contact name and press  under OK.

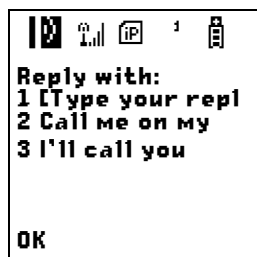
- If you have more than 8 contacts with email addresses, the contacts will be organized in alphabetical ranges. To locate a contact, scroll to the alpha range containing the first letter of the contact name and press  under OK. Scroll to the desired contact name and press  under OK.



- 5 Repeat the previous steps until all email addresses or contacts have been added. When complete, scroll to **No** and press  under OK.











- 6 The **Reply with** screen displays. To create a custom reply, scroll to **[Type your reply]** and press  under OK. Use T9 Text Input (word mode) to type your message. (See “Using T9® Text Input” on page 13.) When complete, press  under Send.

- To use a QuickText message, scroll to the desired response and press  under Send.














NOTE: Email that you send from your phone does not appear in Sent Mail on your desktop.

Forwarding Email

1	After reading an email to be forwarded, press  under Menu.
2	Scroll to Forward and press  under OK.
3	<p>From the Send to screen, scroll to [Enter Address] to enter a new address or scroll to the desired contact name and press  under OK.</p> <ul style="list-style-type: none">• If you have more than 8 contacts with email addresses, the contacts will be organized in alphabetical ranges. To locate a contact, scroll to the alpha range containing the first letter of the contact name and press  under OK. Scroll to the desired contact name and press  under OK.
4	To send the message to additional email addresses, scroll to Yes and press  under OK. Repeat the previous steps until all email addresses or contacts have been added. When complete, scroll to No and press  under OK.
5	<p>The Forward with screen displays. To create a custom message, scroll to [Type your msg] and press  under OK. Use T9 Text Input (word mode) to type your message. (See “Using T9® Text Input” on page 13.) When complete, press  under Send.</p> <ul style="list-style-type: none">• To use a QuickText message, scroll to the desired response and press  under Send.

NOTE: Email that you forward from your phone does not appear in Sent Mail on your desktop.

Composing Email



1	From the Mobile Email Home menu, scroll to [Compose] and press  under Go.
2	If you have multiple email boxes in Mobile Email, choose the account from which you will send the email by scrolling to the appropriate email box and pressing  under OK.
3	<p>From the Send to screen, scroll to [Enter address] to enter a new email address or scroll to the desired contact name and press  under OK.</p> <ul style="list-style-type: none">• If you have more than 8 contacts with email addresses, the contacts will be organized in alphabetical ranges. To locate a contact, scroll to the alpha range containing the first letter of the contact name and press  under OK. Scroll to the desired contact name and press  under OK.
4	To send the message to additional email addresses, scroll to Yes and press  under OK. Repeat the previous steps until all email addresses or contacts have been added. When complete, scroll to No and press  under OK.
5	<p>Enter a subject if desired and press  under OK. The Send screen displays. To create a custom message, scroll to [Type your msg] and press  under OK. Use T9 Text Input (word mode) to type your message. (See “Using T9® Text Input” on page 13.) When complete, press  under Send.</p> <ul style="list-style-type: none">• To use a QuickText message, scroll to the desired response and press  under Send.

NOTE: Email that you send from your phone does not appear in Sent Mail on your desktop.


Contacts

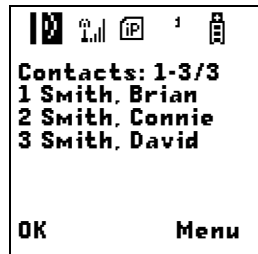
NOTE: Contacts within Mobile Email are not the same contacts that are found in the Nextel Address Book.


1 From the Mobile Email **Home** menu, scroll to **Contacts** and press  under Go.




2 To Search for a contact, scroll to **[Search]** and press  under OK. Enter a few letters of the name you wish to find and press  under OK. Your search results are displayed on the screen.

USER TIP: When performing a search, type your search criteria in alpha mode.

- Or, scroll to the alpha range containing the first letter of the contact name and press  under OK. All contacts contained in that range will display.



3 Scroll to the desired contact and press  under OK. The phone numbers and email address associated with that contact display.




4 To initiate a phone call to your contact, scroll to the desired phone number and press  under Call. Or, to address an email, scroll to the email address and press  under Send. Additional contact information can be found by scrolling to **[More]** and pressing  under More.

Calendar





Mobile Email gives you access to your Outlook or Notes calendar if **Calendar** was selected during the desktop assistant installation. The calendar will display events scheduled or requested for the current day, previous day and the next 14 days.





NOTE: When events or appointments overlap, they will be listed in the order received.

View Current Day


- | | |
|---|---|
| 1 | From the Mobile Email Home menu, scroll to Calendar and press  under Go. The current day's events are automatically displayed. |
| 2 | Select the specific event to be viewed and press  under View to display the event date, time, location and attendees. |
| 3 | When finished, press  under Done. |

View a Specific Day

- | | |
|---|--|
| 1 | From the Mobile Email Home menu, scroll to Calendar and press  under Go. |
| 2 | Press  under Menu to display additional links. |
| 3 | Scroll to [Go to day] and press  under OK. |
| 4 | Choose the day you wish to view or scroll to [Enter date] and press  under OK. Mobile Email allows you to view calendar events for the 7 days previous to the current date and 14 days after the current date. |

- | | |
|---|--|
| 5 | Enter the date in the mm/dd/yy format and press  under OK. |
| 6 | Select the specific event to be viewed and press  under View to display the event date, time, location and attendees. |
| 7 | When finished, press  under Done. Or, press  under Menu for additional menu options. |




Update Calendar





The Nextel Desktop Assistant will automatically refresh your calendar entries at a regular interval as long as your PC remains logged in to your corporate network and it is connected to the Internet. To update the calendar on your phone manually, scroll to [**Update Calendar**] and press  under OK.

Settings

Editing Mailboxes





If you decide to change your email address or password on an existing email account, you must also update your Mobile Email account configuration. You may edit your mailbox configuration on the Web site under the **Mailboxes** tab or you may edit your account configuration on the phone.

- | | |
|---|---|
| 1 | From the Mobile Email Home menu, scroll to Settings and press  under Go. |
| 2 | Scroll to the mailbox to be edited and press  under OK. |
| 3 | Scroll to Edit Mailbox and press  under Edit. |

-
- | | |
|---|---|
| 4 | You may edit your display name or email address , and with ISP or Web-based email accounts, you may also edit your password or server name . Scroll to the selection to be edited and press  under Edit. |
| 5 | Enter the new information so that the Mobile Email configuration is consistent with the changes made to your email account. When complete, press  under OK. After all necessary information has been modified, press  under Done. |
| 6 | A confirmation box displays. To save the changes, press  under Yes. |






Deleting Mailboxes

To delete a mailbox from Mobile Email:

- | | |
|---|---|
| 1 | From the Mobile Email Home menu, scroll to Settings and press  under Go. |
| 2 | Scroll to the mailbox to be deleted and press  under OK. |
| 3 | Scroll to Delete Mailbox and press  under Del. |
| 4 | A confirmation box displays. To delete the email box, press  under Yes. |


Adding Mailboxes

You can set up a new mailbox directly from your Nextel phone.

1	From the Mobile Email Home menu, scroll to Settings and press  under Go.
2	Scroll to [New Mailbox] and press  under Go.
3	When prompted, enter your email address and press  under OK.
4	Enter your email password and press  under OK.
5	Enter your email username and press  under OK. Your username is usually the portion of your email address preceding the “@” symbol.
6	Mobile Email may automatically provide the name of your POP3 server based on the information contained in the database. However, if it is not automatically displayed, you must enter the name of your POP3 server. You may need to contact your ISP to obtain this information.
7	A confirmation notice, Mailbox has been added! Press OK to finish. will display once your mailbox has been successfully configured.

Sign Out

For security purposes, to prevent unauthorized access to your account, it is strongly suggested that you sign out each time you end your session. If you forget to sign out, the Mobile Email application remains available for use by anyone in possession of the phone.

From the Mobile Email **Home** menu, scroll to [**Sign Out**] and press  under Ok.

After you sign out, another user can access their Mobile Email on your phone simply by substituting their member name and password at the Login screen. Please note that alerts are specific to the phone. Another user's alerts will not appear on your phone.

Address Book

Address Book is a Web-based management tool. It enables you to organize, categorize, customize and maintain contact information for the people important to you.

Anywhere within the Nextel coverage area, you can view all your contact information on the phone display. Additionally, Address Book enables you to easily program your Phonebook or Phone list entries over the air. And, for added convenience, Address Book has been integrated with Two-Way Messaging.


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Using Address Book Online	Page 77
Using Address Book on Your Phone	Page 82
Moving Address Book Information to a Different Phone	Page 87

Address Book Requirements

- **Address Book is only available with the Nextel Online Plus service plan and Two-Way Messaging.**

To use Address Book, you must first register with nextel.com and then activate, or login to, Address Book from your phone. Activating Address


Book on your phone sends essential information from your phone to the Web Address Book.

- 1 From the Wireless Web home page on your phone, scroll to **Nextel.com** and press  under OK.



- 2 Scroll to **Address Book** and press  under OK.

- 3 If prompted, enter your Member Name and Password exactly as they are registered with nextel.com.

NOTE: Member Name and Password fields are case-sensitive. The default to enter information is lowercase. To change to uppercase, press and hold  until the word alpha changes to ALPHA.

- 4 After you complete the login, the **Address Book** main menu will appear.

Using Address Book Online

From nextel.com, navigate to **Address Book**. You will be required to provide your Nextel Member Name and Password. Context-sensitive instructions can be found by clicking the **Help** tab in the navigation bar.

Address Book Main Page

The Address Book main page contains contact information such as name, title, company, home and email addresses, phone numbers, etc. You may store up to 500 contact records in your Address Book and view the information on your phone using the Wireless Web. Add contacts to your Address Book individually or import them from your Nextel Account or from Microsoft Outlook.

Grouping Contacts

To organize your Address Book, create Categories and Distribution Lists.

- **Categories:** Use categories to group contacts according to a common characteristic, such as Marketing Department or Friends.
- **Distribution Lists:** A distribution list is a group of contacts to whom you may frequently send messages, such as Project Team or Sales Staff, and is designed to work with Nextel Mobile Messaging.

Categories

You may create up to 10 categories. However, you may not assign a contact to more than one category. Each category you create appears in the **Select Range** drop-down box.

Distribution Lists

If you tend to send Text or Two-Way Messages to multiple contacts, grouping those contacts into Distribution Lists may be helpful. You may create 20 Distribution Lists with 20 contacts in each list. Unlike Categories, contacts may be assigned to more than one Distribution List.

USER TIP: When grouping contacts into Distribution Lists, you may want to designate the Mobile phone number as the primary phone number to facilitate sending messages. Messages cannot be sent to an email address from Messaging on nextel.com.

Using “Click To” Services

Address Book is designed to work with Nextel Messaging applications. And, for *plus*-series phone users, “Click To” Services is a quick way to add contacts to your Speed Dial or Private ID Lists. Select an individual contact, multiple contacts or a Distribution List from your Address Book and “Click To” a particular Nextel feature or application.

Phonebook

↪ For Internet-Ready, SIM-Based Phones (excluding the *i2000plus* phone)

The Phonebook section allows you to choose which Address Book contacts and phone numbers you want stored on your phone. Store up to 250 frequently used names and numbers, using the convenience of your computer keyboard, then send that information to your phone for mobile access.

NOTE: This information is available even when outside of the Nextel coverage area.

Phone Lists

↪ For *Plus*-Series Phones

Phone Lists enable you to enter or link up to 100 names and phone numbers for Speed Dial and Private ID Lists using your computer and then send that information to your phone over the air for quick and easy dialing access.

Administrative Functions

Within Address Book, specific administrative functions are available online to anyone who registers with nextel.com as an Account Administrator. As an Account Administrator, you will be able to view general account information, phone lists, talkgroup lists, as well as create and manage templates for over-the-air programming of phones on your account. To obtain Account Administrator status, you will need the

Account Number, Billing Address Zip Code and the Last Account Balance. Access these options online by clicking **Admin** in the **Address Book** sub-navigation bar.

NOTE: An Access Code (PIN code) is NOT required to use the Address Book Account Administrator function. Also, it is not necessary to have a Nextel phone to be an Account Administrator.

Account

In the **Account** section, you will have access to general account and billing information. You may also view default Speed Dial and Private ID templates that were previously created for or are currently in use by *plus*-series phones. If you have registered as an Account Administrator on a master account, you will have access to all accounts associated with the master account.

Phones

In **Phones**, you can view the entire phone list for your account including Nextel phone numbers, Member Names, phone and service plan information, and Private ID Numbers. Those phones that have completed registration and phone login will appear at the top of the phone list.

Templates

NOTE: While any Account Administrator can administer a template to a group of phones, templates are only compatible with *plus*-series phones.

A template is an Account Administrator-defined Speed Dial or Private ID phone list that is assigned to a group of phones. Often referred to as a “master list,” this template will occupy certain positions of a phone list.

Example: An Account Administrator for the Marketing Department creates a template for the 30-employee group and decides the template will occupy positions 71-100 on each employee’s phone.

The Administrator then “assigns” or sends the template to the phones in the department. When an employee accepts the template, it will overwrite information stored in positions 71-100. Employees cannot edit, change, delete or modify information stored in the positions occupied by a template.

USER TIP: To avoid loss of information, individual users should be notified in advance which list positions a template will occupy.

NOTE: You may only send template data to *plus-series* phones that have been registered on nextel.com.

To create a template:


1	From the Admin navigation bar, click Templates . Click Add Template .
2	Enter the Template name, type (Speed Dial or Private ID) and phone list range you wish the template to occupy and click save .
3	Click List Templates . Locate the template that you want to administer and click the associated edit icon.
4	Enter the desired names and phone numbers into the template form and click save .
5	Click the Assign Phones icon. A list of all account phones will be displayed. Those who have registered with nextel.com will appear at the top and are the only phones that can receive data from the Account Administrator. Place a check next to the phones to which you wish to assign the template.
6	Click Save to save and send the template. The template will be sent to all phones that have the associated Notify box checked.

Talkgroups

In **Talkgroups**, you may view the Talkgroups available to your account. Note that Account Administrators cannot create or modify Talkgroups online. To have your Talkgroups created, contact Nextel Customer Care.

Using Address Book on Your Phone

The most exciting feature of Address Book is that you have access to all your contact information from the phone! To access the Address Book application on your phone:


1 From the Wireless Web home page on your phone, scroll to **Nextel.com** and press  under OK.


2 Scroll to **Address Book** and press  under OK.

You have the option to view the contact data stored in Address Book or send/receive Phonebook entries (Phone Lists for *plus-series* phone users).

Accessing Contact Information

Browsing Contacts


1 From the **Address Book** main menu on the phone, scroll to **Contacts** and press  under OK. The **Find Contacts** menu displays.


- 2 To browse all of your Address Book contacts, press  under Show.

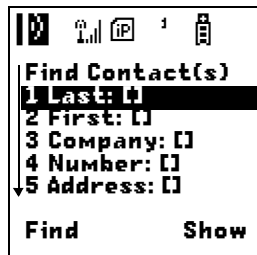
Your contacts will be displayed alphabetically in increments of 9.



Searching for a Contact

To perform a targeted search:

- 1 From the **Address Book** main menu, scroll to **Contacts** and press  under OK. The **Find Contacts** menu displays.

- 2 Scroll to the contact record entry field that you wish to use in your search. You may search using multiple fields. Press  under Find.




- 3 Enter the appropriate search criteria and press  under OK.
USER TIP: When performing a search, type your search criteria in alpha mode.
- 4 Press  under Show to perform the search.

Address Book Options

With your contact list displayed on the phone screen, you have the following options:


- open the contact record to view all the information associated with an entry,
- call the contact directly, or
- send your contact a message (if you have subscribed to Nextel Two-Way Messaging).

Go To




To open a contact record and view all information associated with an entry, scroll to the desired contact name and press  under Go to.

Call

To place a call directly from the contact list:




Scroll to the desired contact name and press  under Call. The phone will automatically dial the number that you designated as the main or primary number.

With a contact record open (see “Go To” on page 84), you can call any of the phone numbers listed for your contact.

- 1 Scroll to the desired contact name and press  under Go To.
- 2 Scroll to the number you wish to call and press  under Call.
If the number you highlighted is a Private ID, after pressing  under Call, press the PTT button.
The call will automatically be placed.

Send a Message



If you have subscribed to Two-Way Messaging, you can send a Text Message or a Two-Way Message, from your phone, using your Address Book.

- | | |
|---|---|
| 1 | With the contact record open, press  under Apps to open MyApplications page. |
| 2 | Scroll to Messaging and press  under OK. |
| 3 | If the Mobile phone number or email address was not highlighted in the previous screen, the Send Msg to: screen is displayed and you are prompted to choose the messaging address. Scroll to the messaging address and press  under OK. |
| 4 | The Create Message screen in the Two-Way Messaging application displays. Create and send your message as usual. For additional information, see “Create the Message” on page 43. |


Phonebook

Sending Phonebook or Phone List Entries from Your Phone


You can send Phonebook or Phone List entries from your phone to update the information on the Web Address Book.


- | | |
|---|--|
| 1 | From the Wireless Web home page on your phone, scroll to Nextel.com and press  under OK. |
| 2 | Scroll to Address Book and press  under OK. |

3 Scroll to **Phonebook** or **Phone Lists** and press  under OK.

4 Scroll to **Send** and press  under OK.


 **For plus-series phones:**


Scroll to the Phone List to be transferred from the phone to the Web Address Book. Choose **Speed Dial, Private ID, Talkgroup, or All** and press  under OK.

5 A verification message, **Sending Phonebook changes to the Web Address Book** will be displayed. To send the update, press  under OK.


Receiving Phonebook or Phone List Entries from Your Phone

You can also “pull” information from the Web site to receive Phonebook or Phone List updates on the phone.



1 From the **Address Book** main menu on the phone, scroll to **Phonebook** or **Phone Lists** and press  under OK.



2 Scroll to **Receive** and press  under OK.

 **For plus-series phones:**

Scroll to the Phone List to be transferred from the Web. Choose from **Speed Dial, Private ID, Talkgroup, or All**, then press  under OK.

- 3 A verification message, **Accept changes to phone's lists?** will be displayed. Press  under OK to update the information on your phone.

A result screen is displayed indicating the number of entries that were changed. Press  under OK then  to return to the Address Book main menu.

NOTE: When you send or receive Phonebook or Phone List entries from the Web Address Book, you will receive a Net Mail notification of the update on your phone. In order for the data to be transferred, you must press  under GOTO, Now or View. To prevent the data transfer, press  under EXIT, Later or Skip, then delete the message from your Net Mail Inbox.

Moving Address Book Information to a Different Phone

Take your Address Book with you when you switch phones. You can move your Address Book information between the Internet-ready phones so when you travel or purchase a new phone, your Nextel Address Book can go with you.

Step 1: Update Your Phone Model

When replacing your *plus*-series phone with an Internet-ready, SIM-based phone (excluding the *i2000plus* phone) or moving your SIM card amongst the Internet-ready, SIM-based phones, you must update your phone model with Nextel so that the Address Book data displays correctly both on your phone and on the Web site.

NOTE: Before purchasing a new phone or moving your SIM card to another phone, it is strongly suggested that you send your Phone Lists or Phonebook entries to the Web Address Book and confirm that your data has been successfully uploaded.

Replacing a Plus-Series Phone with an Internet-Ready, SIM-Based Phone

If you've recently replaced your *plus*-series phone with an Internet-ready, SIM-based phone, and contacted Nextel Customer Care to transfer your Nextel telephone number to your new phone, your Web Address Book information will have been updated automatically. When you log on to Address Book from nextel.com, your current phone model should be listed correctly in the upper right corner. If the phone model listed is not current, please select the **Update Your Registration Information** link and provide your new IMEI or SIM ID.


Moving Your SIM Card amongst Internet-Ready Phones

You may update your phone model from nextel.com or from your phone.



Updating your phone model from nextel.com:

1	Remove your SIM card from your current phone and insert it into the new phone.
2	Log on to Address Book from nextel.com.
3	The previous phone model should be displayed. Select the Click Here To Update link.
4	Choose your new phone model from the options presented in the drop down box and click Save .

Moving Address Book Information to a Different Phone

- | | |
|---|---|
| 5 | A confirmation page will display indicating that the Address Book data has been moved to the new phone model. |
| 6 | The Web Address Book will be automatically reformatted. The new format will be moved to your phone automatically within 4 hours. However, in order to see the change immediately, from the Address Book main menu on your phone, scroll to Refresh and press  under OK. |

Updating your phone model from your phone:

- | | |
|---|--|
| 1 | Remove your SIM card from your current phone and insert it into the new phone. |
| 2 | From the Address Book main menu on your phone, scroll to Phone Model . The previous phone model should be displayed. Press  under Upd. |
| 3 | Scroll to your new phone model from the options presented and press  under Save. |
| 4 | A confirmation page will display indicating that the Address Book data has been moved to the new phone model. |
| 5 | In order to see those changes reflected on the Web site, you would need to restart your desktop browser. |

Step 2: Modify or Consolidate Your Web Address Book Information

After updating your phone model, you may need to modify or consolidate the reformatted information within the Web Address Book.

Moving from a Plus-Series Phone to an Internet-Ready, SIM-Based Phone

Address Book Contacts: All Address Book contacts remain in your Address Book. However, the **Contact Numbers** section has a slightly different format with the Internet-ready, SIM-based phones. You can now add/link contact numbers to your Phonebook directly from the Contact record entry page by clicking to check the **Add to Phonebook** box.

Phone List Entries: Generally, information previously stored in your Phone Lists (Speed Dial, Private IDs and Talkgroups) will be inserted into the Phonebook.

Linked Phone List Entries: Linked Speed Dial or Private ID entries will appear in the Phonebook. If multiple entries were linked to one contact, each linked contact number will appear in the Phonebook.

Unlinked Phone List Entries: During the reformatting, each unlinked Speed Dial and Private ID entry is compared to your Address Book contact numbers. If a match is found, that contact number will automatically be linked to, and appear in, your Phonebook. If no match was found, a new contact is added to your Address Book with the nickname inserted in the last name field.

To link an Address Book entry to your Phonebook:

- | | |
|---|---|
| 1 | Open the contact record entry form by double clicking on the contact name. |
| 2 | Modify the data or consolidate the desired phone numbers. |
| 3 | Click to check the Add to Phonebook box. When finished click Save . |

Talkgroups: Talkgroup lists will appear in the Talkgroup page under the Phonebook tab.

Moving from an Internet-Ready, SIM-Based Phone to a Plus-Series Phone

Address Book Contacts: All Address Book contacts remain in your Address Book.

Phonebook Entries: Generally, information from your Phonebook will be inserted into Speed Dial, Private ID and Talkgroup Lists which are available under the Phone Lists tab.

Phonebook Private IDs: The first 100 Private IDs in your Phonebook will be inserted into the Private ID Phone List and marked as linked. Private IDs beyond the maximum of 100 will remain in your Address Book, in the contact record entry form, but will not be linked.

Phonebook Phone Numbers: The first 100 Phonebook entries (Home, Work, Mobile, Fax, Pager, Main and Other) will be inserted into the Speed Dial Phone List and marked as linked entries. If more than 100 phone numbers were contained in your Phonebook, the additional entries will remain in the Address Book but will not be linked.

To remove a Phone List entry:

1	From the Web Address Book, click the Phone Lists tab.
2	Choose the Phone List to modify, Speed Dial, Private ID or Talkgroup .
3	Scroll to the entry to be removed from your Phone List and click the Clear icon in the Clear Entry box. Clearing a linked entry from your Phone Lists does not delete it from the Address Book.

Talkgroups: The first 30 Talkgroups included in your Phonebook will be inserted in the Talkgroup Phone List.


Step 3: Send Updated Web Address Book Information to Your Phone

After updating your phone model and/or modifying your Phonebook or Phone List entries on the Web, you must send those entries to your phone for easy access while mobile.


From the Web site:

1 From the Address Book home page on nextel.com, click the **Phone Lists** or **Phonebook** tab (whichever is applicable).

2 Click **Send** in the sub-navigation bar.


3  **For Internet-ready, SIM-based phones:**

A confirmation page displays indicating the phone number to which the Phonebook entries will be sent.


 **For plus-series phones:**



Select the phone list(s) you would like to send by checking the box to the left of the desired list.


4 Click the **Send** button.



- 5 You will receive a Net Mail or Browser Message notification of the update on your phone. To accept the update and change your phone's Phone Lists or Phonebook, press  under Now, View or GOTO (whichever is applicable).



To prevent the data transfer:

 **For Internet-ready, SIM-based phones:**

When the Browser Message arrives on your phone, select  under Exit. In your Net Mail Inbox, scroll to the new Address Book Net Mail and press . Scroll to **Delete** and press  under SELECT. The Phonebook will not be transferred from the Web to your phone.

 **For plus-series phones:**

When the New Net Mail arrives on your phone, select  under Later or Skip. Then, in your Net Mail Inbox, scroll to the new Address Book Net Mail and press  under Del. The Phone List(s) will not be transferred from the Web to your phone.

- 6 A verification message, **Accept changes to phone's lists?** will be displayed. Press  under OK. A result screen is displayed indicating the number of entries that were changed. Press  under OK to return to the previous screen.

From your phone:

For instructions on how to pull the Web Address Book Information from nextel.com to your phone, see “Receiving Phonebook or Phone List Entries from Your Phone” on page 86.

My Account

My Account Requirements

To use My Account, you must first register with nextel.com as an Account Administrator. You will need to provide your account number, billing address zip code and your last account balance.

To ensure the privacy and security of your account, Nextel will mail an Access Code (or PIN code) to the Administrator listed in the Nextel billing system. For sub-accounts, the Access Code will be mailed to the Administrator of the Master Account. Once you receive the Access Code, you must update your registration with nextel.com to provide your Access Code.

NOTE: The Access Code expires 60 days after your initial registration date.

Using My Account Online


Access your account and billing information when it's convenient for you. With secure access on nextel.com, you can:

- view your last 3 invoices,
- view your account summary,
- pay your bill with a credit card,
- add new Wireless Web services to phones on your account,
- purchase phones and accessories online,
- change call restrictions,
- reset your voice mail password, and
- view your phone inventory.

Using My Account on Your Phone


- **My Account is available with any Wireless Web service plan.**


On your Nextel phone, My Account provides you with basic account information and the ability to pay your bill. The first time you access My Account on your phone, you will need to login with your Nextel Member Name and Password. Subsequent logins only require you to enter your Password.

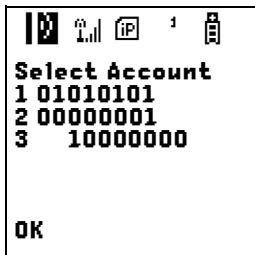
1 From the Wireless Web home page on your phone, scroll to **Nextel.com** and press  under OK.



2 Scroll to **My Account** and press  under OK.

3 Enter your Member Name and Password exactly as they are registered with nextel.com.

NOTE: Member Name and Password fields are case-sensitive. The default to enter information is lowercase. To change to uppercase, press and hold  until the word alpha changes to ALPHA.

4 If you are the Account Administrator for multiple accounts, the account numbers to which you have access will be displayed as menu options. Scroll to the desired account number and press  under OK. Sub-accounts are shown underneath the Master Account, indented to the right.






- 5 The **Account Home** menu displays options for the specific account number chosen.
- To access information for a different account, scroll to **Select Account** and press  under OK. Scroll to the desired account number and press  under OK.



Account Summary

View account information such as current balance, the end date of the last bill period and the beginning date of your next bill period. Administrators for Master Accounts may also view monthly charges incurred, the previous balance, payments received and credits applied. To access these account features:

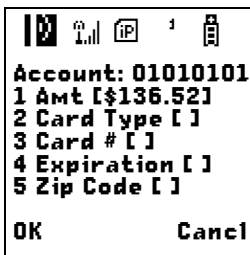
- From the **Account Home** menu, scroll to **Act Summary** and press  under OK to access summary information for the account number listed.
- Scroll to the desired account feature and press  under OK.
- When complete, press  under Done to return to the **Account Summary** menu.

Pay My Bill

Use your Visa, MasterCard and American Express credit and debit cards to pay your bill directly from your Nextel phone. Payments made through Pay My Bill will be posted to the billing system within two business days.

- 1 From the **Account Home** menu, scroll to **Pay My Bill** and press under OK.

- 2 The current balance is pre-populated in the **Amt** field. To modify the payment amount, scroll to **Amt** and press under OK. Enter the amount you would like to remit. You may choose to pay any amount between \$10 and \$25,000. When complete, press under OK.






Account: 01010101
1 Amt [\$136.52]
2 Card Type []
3 Card # []
4 Expiration []
5 Zip Code []
OK Cancel

- 3 Scroll to the **Card Type** to be used and press under OK. Scroll to your card choice and press under OK.

- 4 Scroll to **Card Number (#)** and press under OK. Enter the credit or debit card number and press under OK.

- 5 Scroll to **Expiration** and press under OK. Enter the expiration date of the credit or debit card and press under OK.

6 Scroll to **Zip Code** and press  under OK. Enter the zip code used in your credit card billing address and press  under OK.

7 Scroll to **Submit payment** and press  under OK. Your authorization code and confirmation number is displayed indicating a successful transaction. If you do not receive a confirmation number, the transaction was not processed.

NOTE: For security purposes, credit card information is not stored in the phone memory. You will be required to re-enter your credit card number each time you use this service.

Using Your Phone as a Modem

With Nextel OnlineSM Dial-Up Service,* you can use your Internet-ready phone as a wireless modem! You can connect your IBMTM-compatible computer (using Microsoft[®] Windows 95, 98, NT 4.0 or 2000 operating systems), or Personal Digital Assistant (PDA) using the PalmTM or Windows[®] CE operating systems to your Nextel phone and access your company's network or the Internet—all without the hassle of locating a telephone jack for a landline connection.

From anywhere within the guaranteed all-digital Nextel National Network, you can conveniently access the time-critical information you need when you're on the go. With Nextel Online Dial-Up Service, simply connect the data cable (sold separately) to your Nextel phone and your computer or PDA to access email, field service reports, the Internet and more.

** Nextel Online Dial-Up Service is available in the continental United States and Hawaii.*

NOTE: To use Nextel Online Dial-Up Service, you must subscribe to a Nextel Online service plan and have Dial-Up Service activated. To activate this service, please contact Nextel Customer Care.

Frequently Asked Questions (FAQs)

General Information

Question	Answer
What is a bookmark?	A bookmark is a shortcut to a Web page or pages that you plan to visit often. By creating bookmarks, you have an easy way to return to sites that you like, without having to remember the Web address.
Are entries such as passwords case sensitive?	Yes, passwords are case sensitive and must be typed exactly as originally entered.
Is there a limit to the number of new words I can add to the User Database?	You may add approximately 150 words to the User Database before the database reaches capacity. At that point, any additional words that you add will replace the word used least recently. Therefore, there is no actual limit to the number of new words you can add to the User Database.
How long will my words be saved in the User Database?	All words are saved in the database until it becomes full. When the database becomes full, the word used least recently is removed to allow entry of an additional word.

Question	Answer
Can words be removed from the User Database?	Specific words cannot be removed from the database. When the database becomes full, the least used word is removed to allow entry of an additional word.
Is there a limit to the length of the word to be added to the User Database?	Words in the User Database are limited to 32 characters in length.

my View

Question	Answer
How do I know if there are too many items in my Folder Tree?	If you attempt to store more than 200 items, you will receive a warning message. An item count is not displayed on the website.
What is a Nextel-controlled folder or site link?	Any site link or folder that is included with your Nextel Wireless Web service is considered Nextel-controlled.
What happens to Nextel-controlled folders or site links when I customize my home page?	Once a home page has been customized, subsequent content or service additions to any Nextel-controlled folders (Shopping, Web Sites, etc.) will be displayed at the bottom of the appropriate folder.

Question	Answer
What happens to Nextel-controlled folders that I hide from my home page?	Nextel routinely adds new content and services to the folders provided with your Nextel Wireless Web service. Content added to Nextel-controlled folders that you have hidden will display on the my View Web page but will be hidden from your phone's home page.
Can I delete any site or folder I don't use?	Sites and folders included with your Nextel Wireless Web service cannot be deleted. However, most of these sites and folders can be edited, moved or "hidden" from view on your phone.
What does a Locked site mean?	A locked site is a site provided with your Nextel Wireless Web service that cannot be moved, hidden, deleted or edited. What's New and Nextel.com are locked sites.

Question	Answer
Why do some sites appear on my phone that I don't see reflected on the my View Web site?	Some sites are controlled by a Nextel Content and Commerce partner (such as MSN) rather than Nextel. These sites appear as a single folder or bookmark on the my View Web site but often have additional services or links appearing on your phone's home page. Because these menu items cannot be modified, they do not appear as menu items on the my View Web site.
I forgot to send my View changes to my phone. Are they lost?	No, your changes will remain on the my View Web site and will automatically appear on your phone's home page within 5 days.
Will my phone alert me to the changes I made to my Wireless Web home page? Will the phone prompt me to accept the changes?	No. You do not need to accept the changes before they are made to the Wireless Web home page on your phone. Once you send the changes to your phone, the next time you open the Wireless Web and data is transferred, your new home page will display. If you did not click Send to Phone , the new home page will automatically appear on your phone within 5 days.

Two-Way Messaging

Question	Answer
If I'm sending a Two-Way Message and the recipient's phone is out of coverage or is turned off, will he receive my message?	Nextel will attempt to send your message for up to 7 days. When the recipient's phone is turned back on or the recipient has returned to a Nextel coverage area, the message will be delivered to the phone.
What happens after 7 days if my Two-Way Message is still not delivered?	After 7 days, if your message was unable to be delivered, it will be deleted.
Is there a limit to the length of time in which I can check the delivery status of a Two-Way Message?	The message delivery status can be checked on nextel.com for up to 5 days after the message has been sent.

Mobile Email

Question	Answer
How many email messages can I view on my phone with Mobile Email?	You can view an unlimited number of email messages on your Nextel phone.

Question	Answer
Can I check my Mobile Email on a different phone?	Yes, you can check your Mobile Email on any Nextel phone with Nextel Online Plus service. Enter your Nextel Member Name and Password when prompted and you will have access to all your email accounts.
Can I add comments to a QuickText message before I send it?	QuickText messages can be created or modified from your PC and used to easily send or respond to email messages from your phone. At this time, it is not possible to add comments to a QuickText message on the phone before you send it.
I added contacts to Address Book. Why won't they show up in my Mobile Email contacts list?	The Nextel Address Book contacts are separate and distinct from the contacts created and maintained in Mobile Email. Contacts created or added to Address Book are not available for use in Mobile Email at this time.
What is the difference between a display name and a signature?	The display name is your name, as you would like it to appear, in outgoing messages. The display name appears in the From field when you send an email. A signature is a custom-created closing (such as a name and title) that is automatically appended to all outgoing email messages.

Address Book

Question	Answer
How many contacts can you put in the Address Book?	The Address Book can hold up to 500 contacts. You may browse all 500 contacts in the Wireless Web on your phone. Up to 250 contacts and phone numbers may be stored on the phone in your Phonebook. <i>Plus-series</i> phone users can link 100 contacts each in Speed Dial and Private ID lists.
Can I export my Address Book information to Microsoft Outlook?	No, although you can import Microsoft Outlook contacts to Address Book, but you can not export Address Book information to Microsoft Outlook.

My Account

Question	Answer
What if I forget my Access Code for My Account?	You can obtain a new Access Code by following this procedure: On nextel.com, click Register then click Update Registration . Enter your Member Name and Password when prompted. Click Request another Access Code . You will need to provide your Account Number, Zip Code and last bill balance. A new Access Code will be mailed to the Administrator of record in the Nextel billing system.

Patent and Trademark Information

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This product is covered by U.S. Pat. 5,818,437, U.S. Pat. 5,953,541, U.S. Pat. 6,011,554 and other patents pending.

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